

**1. Can we get the complete list of items for public procurement?**

Kindly access the below link for the list

<http://dcmsme.gov.in/old/publications/reserveditems/Itemssi.htm>

**2. Please share MSME DI contact details.**

**044-2250 1011/12/13**

**3. How are quality related issues resolved when a product does not fulfill quality requirements in GeM?**

The payment in GeM happens only after the acceptance is given by the consignee. Hence, if it is not proper, it can be rejected.

**4. Is it possible to add a product with GeM, if the buyer has not created any category for it?**

GeM operates basis the category. Hence the category may be created by the buyer or the seller. But for custom bids, it may not be required. However, custom catalogue has to be added.

**5. Whether MSMEs can buy raw material or machinery from GeM? If not why?**

Yes, MSMEs can buy raw material or machinery from GeM.

**6. How can a person running more than one company register?**

Anybody with an Aadhaar can register up to a maximum of 5 companies.

**7. Please share the contact details of GeM facilitator to clarify the queries.**

Please call the GeM toll free number @ 1800 419 3436.

**8. How can a person running two companies with different services or products register with his Aadhaar in Udyam portal?**

In one Aadhaar, maximum of 5 companies can be registered in Udyam portal.

**9. Our company is registered in Udyam two weeks ago but still we are unable to register in GeM portal. As we have an invite for a GeM exhibition, kindly help us to register in GeM. We also need training for applying in GeM portal tenders. Kindly share your contact details.**

For assistance in registering in the GeM portal, please call toll free number - 1800 419 3436. For guidance on training, training calendar under the seller training in the GeM portal may be referred.